



Joint Computer-  
Aided Acquisition  
And Logistic  
Support (JCALS)  
System  
Lead Base Update

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# Overview

- Background
- Problems
- Current Status
- Lessons Learned
- Concerns
- Summary



# Background

- Randolph is AETC JCALS Lead Base
  - Activities began in Aug '00
    - Users attended 10 percent training in NJ
    - Computer Science Corporation (CSC) provided several weeks of on-site functional support
    - CSC out-briefed HQ AETC/LGXI in Nov '00
    - AETC had concerns about user training, the functional support provided, and the new requirement to have a Functional Administrators



# Problems

- Lag time between 10 percent user training and site activation
- User resistance to change (use Atoms)
- Initial training curriculum lacked job specific (TODO & AFTO 22) information
- IG inspection and Holidays
- Part-time JCALS site manager
- No Functional Administrator



# Current Status

- JCALS at HQ AETC is under new management
  - Improved communication within HQ and Randolph
  - Energized Randolph Site Management
    - Gained 12th LG and 12 FTW/CV support
    - Increased dialogue with user community
    - Implemented new procedures to identify users, request assistance, or identify problems
    - Established additional training facilities
    - Obtained funding to bring on full-time FA support
  - Full-time FA expected to begin in early July



# Lessons Learned

- User training must ramp-up toward site activation
- JCALS must be mandated by leadership
- Training curriculum must meet user needs
  - Facilitated training must be on-going
- Site activation's should not coincide with holidays or major holidays
- Full-time site management during implementation is crucial to success
- FA is key to forming continuity



# Major Concerns

- JCALS meeting all user's needs
- Permanent Certificate to Operate (CTO) from AETC/SC
- Quality of future software drops
- Implementing a continuous facilitated training capable
- Sustainment Funding for SA and FA



# Summary

- JCALS is under new management at AETC
- FA to begin in early July
- Expect lead base to continue through early Aug and then begin follow-on sites
- Biggest concern is will JCALS fully meet the user's needs/requirements
- AETC is dedicated to making JCALS a success!